

July 13, 1995

Wendy Dixon
Calmoseptine, Inc.

[Redacted]
Huntingtin Beach, CA 92649

I would like to take this opportunity to thank and compliment you and your staff for the extraordinary effort spent to satisfy a potential customer. The courtesy and concern shown to me were a refreshing change from the mediocre or apathetic responses frequently encountered.

We began using your fine product during an extended hospital and nursing home stay following my husband's stroke. I had difficulty locating a supplier when we were completely out of the ointment so we tried several other products. None were successful in relieving the rash and discomfort as the Calmoseptine Ointment had been.

As a last resort I called the number printed on the label. Your firm not only provided the information on where Calmoseptine could be purchased, but placed the order for me as well.

The genuine concern and compassion shown for our needs is only surpassed by the quality of your product.

With our deepest Thanks,

Don & Dianna

Donald & Dianna